

ANNEXURE B TO THE BANKMED GP PROVIDER NETWORK AGREEMENT

Re: Personal Health Assessment

entered into between

BANKMED

(Registration Number 1279)

and

DOCTOR

HPCSA Number:

Practice Number:

Group Practice Number (If applicable):

ID Number:

(the "Provider")

1. **Preamble and Interpretation:**

- 1.1. Whereas Bankmed wishes to encourage the completion of the Bankmed PHA by as many of its beneficiaries (between the ages of 20 – 60 years) as possible, so as to determine their health status and health risks, in order to manage such risks; and
- 1.2. Whereas the contracted Provider has entered into the basic Bankmed Provider Network Agreement with Bankmed and has in addition, agreed to provide the services as contemplated in this Addendum to Bankmed beneficiaries in connection with the PHA initiative of Bankmed; and
- 1.3. Now therefore the parties agree as follows:

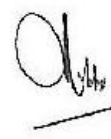


2. **Definitions:**

- 2.1. **“Bankmed Health Coaches”** means those persons appointed by Bankmed, who are trained to interact with specific beneficiaries of Bankmed in order to provide them with sustained education, motivation and support in order to modify their lifestyle and behavior, so as to effect changes that will increase the beneficiaries wellness and health and in doing so, it is envisaged that the Coaches will, as may be appropriate, compliment the provider in the education of his/her patients and Coaches shall mean the same;
- 2.2. **“PHA Providers”** means those Providers who have signed both the Bankmed GP Provider Network Agreement and this Addendum;
- 2.3. **“Personal Health Assessment”** or **“PHA”** means the assessment of a beneficiary’s health status by means of the completion of a questionnaire, the performance of certain basic biometric tests and the provision of a computer generated report in respect of a beneficiary’s health status, to enable Bankmed and the provider to manage such risks prospectively and PHA shall mean the same.
- 2.4. Other words, phrases, definitions, provisions and clauses, contained in this Addendum shall bear the same meaning ascribed to them in the Bankmed GP Provider Network Agreement, unless the context indicates otherwise.

3. **Rights and Obligations of Bankmed:**

- 3.1. Bankmed will
 - 3.1.1. ensure that confirmation of the availability of the wellness benefit for every qualifying Beneficiary is available and easily accessible on-line www.bankmed.co.za or via the Bankmed call centre @ 08002265633 to PHA Providers;

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3.1.2. where Bankmed Health Coaches are used, notify such coaches that they are required to:

3.1.2.1. work in collaboration with the Beneficiary's nominated provider (not necessarily the PHA Provider, if the two are not the same) and will where appropriate, co-operate with and report back to the beneficiary's Provider;

3.1.2.2. discuss further treatment and furnish appropriate clinical information to the Beneficiary's provider (not necessarily the PHA Provider unless those two are the same) in order to optimize the treatment and/or lifestyle modification of the Beneficiary; and

3.1.3. pay the PHA provider the fee as set out in this Addendum;

4. Rights and Obligations of the PHA Providers:

4.1. The PHA Providers will:

4.1.1. undergo any training required by Bankmed in order to ensure consistent and efficient provision and completion of the PHA to the beneficiaries;




4.1.2. arrange for the performance of the biometric tests as set out in section 2 of the Bankmed PHA questionnaire or alternatively perform the tests themselves, should the Provider have the required equipment to perform a quantitative random blood sugar and total cholesterol test and record such test results on the questionnaire;

4.1.3. assist with the completion of the questionnaire by the beneficiary, ensuring that the beneficiary understands the questions and that relevant answers are provided, particularly, but not limited to the questions as set out in Section 1: Chronic Diseases, of the questionnaire and will ensure that the other clinical measurements in section 2 i.e. weight, height and blood pressure are accurately recorded;

4.1.4. submit its claim for this service in the amount and as set out in clause 7.1 hereunder.

4.1.5. treat the beneficiary for the PHA either as a dedicated encounter or as part of or during a consultation for an illness condition, it being noted that the parties have agreed that:

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- 4.1.5.1. in the event that the completion of the questionnaire takes place as a dedicated encounter, that only the fee for the PHA, as set out in 7.1 is claimable;
- 4.1.5.2. in the event that this PHA is performed at the time of a consultation for an illness condition, that both the fee or fees applicable to the illness condition, as well as the fee for the PHA may be claimed;
- 4.1.5.3. the request for the biometric tests referred to above may be arranged prior to or subsequent to the PHA, save that the results must be included in the completed form. No fee is applicable for the completion of the laboratory (Pathology) request forms.
- 4.1.6. Will complete and submit the PHA questionnaire either:
 - 4.1.6.1. electronically at www.bankmed.co.za or
 - 4.1.6.2. fax the completed questionnaire to 086 633 8013, subject to the administration fee set out in Clause 7 hereto, as amended from time to time.
- 4.1.7. subject to the provisions of clause 6, vide infra, commence appropriate treatment of any illness condition or modification of any high-risk life styles that are diagnosed by means of the PHA.




5. Duration and Termination:

- 5.1. This addendum will commence on the date of signature hereof and will endure indefinitely until terminated either separately or in conjunction with the Bankmed GP Provider Agreement;
- 5.2. Either of the parties may terminate this addendum, without prejudice to the Bankmed GP Provider Agreement on 90 days written notice, to the other party.

6. Avoidance of Supersession:

- 6.1. In accordance with the prohibition of Supersession contained in Ethical rule 9 of the HPCSA, and given that that a Beneficiary's regular doctor may have elected not to take participate in the Bankmed PHA initiative, with the result that in order to have a PHA performed, the beneficiary will need to consult a PHA Provider who is not his/her usual general practitioner the Contracted PHA Provider will:
 - 6.1.1. only register such a Beneficiary as a patient in respect of the PHA benefit

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- 6.1.2. place the assessment print-out, in a sealed envelope, addressed to the Beneficiary's usual general practitioner and hand this to the patient, who must be urged to make an appointment to see his/her general practitioner for further follow-up and if necessary treatment;
- 6.1.3. record the date on which it complies with the provisions of clause 6.1.2 on the copy of the assessment form that is kept by the PHA provider;
- 6.1.4. warrant that he/she will, when seeing a beneficiary for a PHA, encourage such beneficiary return to his/her usual general practitioner with the result of the PHA, for further consultation;
- 6.1.5. only accept the beneficiary as a patient of its practice if a Beneficiary furnishes the PHA Provider with written confirmation that he/she has informed the former general practitioner or practice, that he/she is no longer a patient of the former practice.

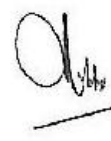


6.2. Bankmed will notify the Beneficiary of the above-mentioned process.

7. FEES AND CHARGES

7.1. Fees:

- 7.1.1. Bankmed will pay the provider the amounts set out in clause 7.1.3 for each PHA form received, inclusive of VAT ("**the Fee**").
- 7.1.2. The Fee shall be applicable until 31 December 2009 and shall be reviewed annually. Discussions will commence in September of each year regarding this fee and be completed at the end of November of that year for the succeeding year, which shall commence on the 1st of January each year.
- 7.1.3. The amount will be claimed against the following Tariff Codes:
 - 7.1.3.1. 99940 and the descriptor "PHA consultation" for each fully completed PHA Form submitted electronically, in respect of which the fees shall be R140;
 - 7.1.3.2. 99945 and the descriptor, PHA consultation (manual capture and email), in respect of which the fees shall be R130; and
 - 7.1.3.3. 99946 and the descriptor: PHA consultation,(manual capture and printing), in respect of which the fees shall be R120.
- 7.1.4. The claims will be paid within 30 working days of receipt.


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7.2. Charges due to Bankmed by PHA Provider:

- 7.2.1. Where a PHA Provider is not IT enabled and needs to submit the PHA questionnaire via hard-copy, Bankmed will be entitled to charge a processing fee for each form received in hardcopy that needs to be manually input into the Bankmed database ("the Charges").
- 7.2.2. The Charges will be R 10.00 incl VAT to capture and email PHA's to the Beneficiary or R20.00 incl VAT to capture, print and post PHA's to beneficiaries.
- 7.2.3. The Charges will be set off against the Fees and the balance paid to the PHA Provider.
- 7.2.4. The Charges set out in 7.2.2 will be valid until 31 December 2009 and discussions regarding the Charges will commence in September of every year, ending by 30 November of the same year, for the succeeding year, with revised Charges being implemented from 1 January of each year and end on the 31st of December that same year.

For: **BANKMED**

Signature: 
_____ who warrants that he / she is duly authorised thereto

Name: S E Mobbs

Date: 30 October 2008

Place: Cape Town




Witness: 

Witness: 

For: **THE PROVIDER**

Signature: _____
who warrants that he / she is duly authorised thereto

Practice Number: _____

 Initials: _____
 

Name: _____

Date: _____

Place: _____

Witness: _____

Witness: _____

Practice Number: _____

A handwritten signature in black ink, appearing to be 'A. J. Smith', written over a horizontal line.

Initials: _____

Handwritten initials in black ink, consisting of three distinct symbols: a stylized 'S', a stylized 'M', and a stylized 'A'.